



Presbyterian  
Support  
Northern

Calendar +  
Annual Report  
**2017**

*A better life for  
everyone*



**25** service centres serving communities across the upper North Island



**82%** of children and their families agree that Family Works meets their needs



**2,700** separating parents sought help to agree on their children's care arrangements



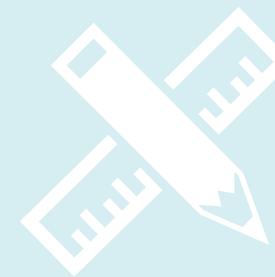
**2,338** emergency food parcels given to people living below the poverty line



**1,002** people benefited from our budgeting services and advice

**\$2.6 million** gap between the cost of services delivered and funding received

**“This journey has helped me as well as my family.”**



**118** low decile schools supported with a social worker



Around **4,606** people supported to live safely and independently in their own homes



Around **950** staff working to create a better life for everyone



Around **15,700** children and their families supported annually



**649,095** hours of home support help maximise the independence of older people and those with disabilities and injuries

**90%** of older people supported by Enliven say the service is reliable



**“The Enliven service means we can stay happily in our own home.”**

# Chair and CEO Report

**In all that we do, we strive to create a better life for everyone, while remembering that at any time each one of us could become vulnerable and in need of the love and support of others. This year, we can look back and appreciate that much has been achieved through the outstanding work and commitment of our staff, an increasing number of volunteers, and the financial assistance of our donors, philanthropic trusts and foundations, plus many others.**

The stories in this annual report bring life to the raw statistics of our achievements. They give a small glimpse of the scale of our services and the diverse range of people we have been privileged to support, so that:

- stressed families find hope
- women and children escape family violence
- traumatised children find healing
- older people stay active and involved in their community
- mums and dads are inspired to be better parents
- people struggling financially are given the tools to become debt-free.

A number of new projects have been developed in the last year, such as the Parenting in Prison programme, the extension of our Family Dispute Resolution Service, and the joint venture with the Disabilities Resource Centre in the

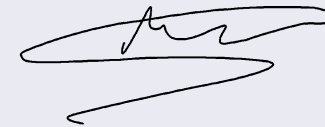
Bay of Plenty to provide services for older people. Perhaps the most significant has been the merge of Shine into Presbyterian Support Northern, which will improve the services we can offer to those affected by family violence.

We have grown now to just over 900 staff and expect to reach 1,000 by June 2017. This growth is because we continue to be driven by our mission to serve and achieve results for those we support. As our financial summaries show, we have contributed a significant amount from our own resources this year to support families in need, in addition to the income gained from government contracts and our philanthropic supporters.

We are grateful to all who have been part of our endeavors and to those who have provided much-needed financial support – THANK YOU, and may God bless us all.



**Margie Apa**  
Board Chair



**Rod Watts**  
Chief Executive

# Fronting up to gambling

Kelly told no-one about her gambling habit, until it got the better of her. With three children to care for, the household simply wasn't coping and she became desperate. Then she took the plunge, admitted her addiction to her husband and sought help from our budgeting services.

Kelly had herself barred from her favourite gambling haunts and gave up smoking. She was happy to turn her family's finances over to our intensive budgeting services. We also helped with food parcels, with her daughter's high health needs and in the family's ongoing struggles to find secure social housing.

The first year was long and hard, but Kelly has no regrets.

“Budgeting really takes the pressure off. We're no longer spending money we don't have.”



Our budgeting services and advice helped more than **1,000** people towards financial independence.



# JANUARY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
New Year's Day <b>1</b>	Day after New Year's Day <b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>
<b>22</b>	Wellington Anniversary <b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
<b>29</b>	Auckland Anniversary Nelson Anniversary <b>30</b>	<b>31</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>

## DECEMBER 2016

S		4	11	18	25
M		5	12	19	26
T		6	13	20	27
W		7	14	21	28
T	1	8	15	22	29
F	2	9	16	23	30
S	3	10	17	24	31

## FEBRUARY 2017

S		5	12	19	26
M		6	13	20	27
T		7	14	21	28
W	1	8	15	22	
T	2	9	16	23	
F	3	10	17	24	
S	4	11	18	25	

Family Start gives around  
**100** children a better  
start in life each year.



# In from the **cold**

Nicola's children were only babies when her partner locked her out of the house one cold night. It was the last straw in a series of violent episodes.

Desperate to get back to her children, Nicola rang her Family Start worker early the next morning. Robyn responded immediately, taking her straight to a lawyer to begin the process of returning the children to their mother's care.

Robyn stood by Nicola during this traumatic time. She helped her find a house and day care for her daughter. She supported Nicola through the long Family Court process and visited the family regularly. Nicola is now bringing up her children in a home free from abuse.

**“Having someone to call on  
whenever I needed her made  
all the difference.”**

# FEBRUARY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	31	1	2	3	4
5	6 <small>Waitangi Day</small>	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	1	2	3	4

### JANUARY 2017

S	1	8	15	22	29
M	2	9	16	23	30
T	3	10	17	24	31
W	4	11	18	25	
T	5	12	19	26	
F	6	13	20	27	
S	7	14	21	28	

### MARCH 2017

S		5	12	19	26
M		6	13	20	27
T		7	14	21	28
W	1	8	15	22	29
T	2	9	16	23	30
F	3	10	17	24	31
S	4	11	18	25	

# Escaping violence

Molly met Bill when she was 18. They enjoyed some good times together, but over time his drinking increased and he spent money on gambling. He also became more controlling and violent.

Bill was a good father at first, but his violence didn't stop. When Molly was in hospital with a sick child, she told staff that she didn't feel safe at home. Shine arranged for her and her sons to stay in their refuge for a while, then helped Molly get a protection order and upgrade her home security. Counselling from Family Works encouraged her to stay strong. A Family Works counsellor also helped the boys heal from the emotional harm of living in a violent home.

“It's been a long journey for them to feel safe.”

(Names changed and models used to protect identities.)



Family Works and Shine work together to stop domestic violence and build stronger families.



# MARCH 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27	28	1	2	3	4 <small>Light it Orange Week</small>
<small>Children's Day</small> 5	6	7	8	9	10	11
<small>Brain Awareness Week</small> 12	<small>Taranaki Anniversary</small> 13	14	15	16	<small>St Patrick's Day</small> 17	18
19	<small>Otago Anniversary</small> 20	21	22	23	24	<small>Neighbours Day</small> 25
<small>Neighbours Day</small> 26	27	28	29	30	31	1

## FEBRUARY 2017

S	5	12	19	26
M	6	13	20	27
T	7	14	21	28
W	1	8	15	22
T	2	9	16	23
F	3	10	17	24
S	4	11	18	25

## APRIL 2017

S	2	9	16	23	30
M	3	10	17	24	
T	4	11	18	25	
W	5	12	19	26	
T	6	13	20	27	
F	7	14	21	28	
S	1	8	15	22	29

Family Works counselling and social work helps around **15,700** children and their families each year.



# Turning lives around

Living in a car, neglected by his mother, an older brother caught shoplifting... at age 12, the odds were stacked against Kyle, and he wasn't coping well. He was often either sullen and withdrawn, or picking fights with his siblings

The children lived with their grandmother who was concerned about Kyle and asked for Family Works' support. With counselling from our family worker Steve, Kyle learnt to express his feelings and share his anxieties. Using a 'worry jar' worked so well that the whole family adopted the idea. Now Kyle is flourishing and his family finds strength in supporting each other.

**“Kyle now has a voice that the whānau listens to. He knows how to ask for help.”**

(Names changed and models used to protect identities.)

# APRIL 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	Good Friday 14	15
16	Easter Monday 17	Southland Anniversary 18	19	20	21	22
23	24	ANZAC Day 25	26	27	28	29
30	1	2	3	4	5	6

## MARCH 2017

S		5	12	19	26
M		6	13	20	27
T		7	14	21	28
W	1	8	15	22	29
T	2	9	16	23	30
F	3	10	17	24	31
S	4	11	18	25	

## MAY 2017

S		7	14	21	28
M	1	8	15	22	29
T	2	9	16	23	30
W	3	10	17	24	31
T	4	11	18	25	
F	5	12	19	26	
S	6	13	20		

# Flexible support for disability

Little Mataru has had to cope with more in his short life than many people face in a lifetime – a congenital liver condition, cerebral palsy, a liver transplant when he was one year old, then cancer caused by the drugs he took to stop his body rejecting the new organ.

Now aged five, Mataru is cared for by Janet and Raj, who both have cerebral palsy themselves. They know what's in store for Mataru, and they're determined to give him the opportunities any parent would want for their child.

Mataru has respite care for two nights a week and attends a public kindergarten. Janet uses Enliven's individualised funding service which allows her to choose and organise her own support workers for help with Mataru's care.

**“I like the flexibility of individualised funding. It makes things really easy.”**



**217** families used Enliven's individualised funding services – more than double the year before.



# MAY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
30	1	2	3	4	5	6
7	8	9	10	11	12	13
Mother's Day						
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

## APRIL 2017

S	2	9	16	23	30
M	3	10	17	24	
T	4	11	18	25	
W	5	12	19	26	
T	6	13	20	27	
F	7	14	21	28	
S	1	8	15	22	29

## JUNE 2017

S		4	11	18	25
M		5	12	19	26
T		6	13	20	27
W		7	14	21	28
T	1	8	15	22	29
F	2	9	16	23	30
S	3	10	17	24	



# Keeping interest alive

Four days a week, Ngaire attends the Enliven Auckland Day Club in Onehunga. Along with about 20 other older people, she enjoys gardening, exercises, singalongs, crafts, quizzes and outings to places of interest in the local community.

Ngaire also has support from Enliven each evening in her home. Family members arrange her meals and support workers help with showering and personal care.

Enliven's home and community services help improve the quality of life for older people with Alzheimer's, like Ngaire, by providing interesting activities and the chance to interact with others. They're also a great support for family members who want to make sure older relatives maintain their independence and stay in their own homes as long as possible.

**“Enliven’s daily support has kept my mum active and sociable.”**

Enliven's day programmes and other groups help keep older people in touch with their community.



enliven  
Ngaire  
021 773 1234  
enliven.co.nz

# JUNE 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	31	1	2	3
4	Queen's Birthday 5	6	7	8	9	10
11	12	13	14	World Elder Abuse Awareness Day 15	16	17
18	19	20	21	22	23	24
Praying for Children at Risk Week 25	26	27	28	29	30	1

## MAY 2017

S		7	14	21	28
M	1	8	15	22	29
T	2	9	16	23	30
W	3	10	17	24	31
T	4	11	18	25	
F	5	12	19	26	
S	6	13	20	27	

## JULY 2017

S		2	9	16	23	30
M		3	10	17	24	31
T		4	11	18	25	
W		5	12	19	26	
T		6	13	20	27	
F		7	14	21	28	
S	1	8	15	22	29	

# Stopping the cycle

Young people are being encouraged to take a stand against domestic violence.

Our Shine in School educators work with high school students to promote healthy relationships and strong communities. Emma and Shelley run family violence workshops in schools to discuss topics like consent, cyber abuse and how to be a champion for change. They encourage students to raise awareness and advocate on behalf of others by organising their own projects and events.

Emma and Shelley believe young people can become leaders who make a difference for their peers and help stop the cycle of violence. As one school counsellor said, "We now have trained student champions who can speak out confidently on this issue and support other students when needed."

**"We give young people the skills to make life different for their generation."**



**1 in 7** young people report being harmed on purpose by an adult at home.





# JULY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

## JUNE 2017

S	4	11	18	25	
M	5	12	19	26	
T	6	13	20	27	
W	7	14	21	28	
T	1	8	15	22	29
F	2	9	16	23	30
S	3	10	17	24	

## AUGUST 2017

S	6	13	20	27	
M	7	14	21	28	
T	1	8	15	22	29
W	2	9	16	23	30
T	3	10	17	24	31
F	4	11	18	25	
S	5	12	19	26	



Social workers in schools  
run programmes that  
support **4,027** children.



# A listening ear

Nicole, aged 10, was an achiever at school. However her family life was complicated and sometimes tense and she felt unhappy at home. Her parents became worried about her behaviour.

Nicole often chatted to the Family Works social worker at her primary school about what was going on at home. Phoenix helped her understand and express her feelings appropriately and explore new ways of talking with her family. She also encouraged Nicole's separated parents and their partners to communicate regularly with each other and support Nicole and her younger sister as they adapted to changes in the family.

Nicole can now talk more openly with her parents about what's bothering her without being afraid that she'll get into trouble for speaking up.

*"Relationships have been restored."*

# AUGUST 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

## JULY 2017

S	2	9	16	23	30
M	3	10	17	24	31
T	4	11	18	25	
W	5	12	19	26	
T	6	13	20	27	
F	7	14	21	28	
S	1	8	15	22	29

## SEPTEMBER 2017

S		3	10	17	24
M		4	11	18	25
T		5	12	19	26
W		6	13	20	27
T		7	14	21	28
F	1	8	15	22	29
S	2	9	16	23	30

# Valued volunteers

Two of the Foodbank's most loyal volunteers served for seven years. Alex and his aunt Jill started helping out just before Alex's 21st birthday. At age 28, he was ready to move on to fresh opportunities.

Alex loves meeting new people. At the Foodbank he stacked shelves, made up food parcels, packaged bulk items into smaller lots and helped unload trucks. "I'm organised and a problem solver," he says.

Budgeting Service Manager Maureen Little was sorry to see the pair go.

"They were so reliable and cheerful for all of the seven years they were with us."



The Foodbank gave out **2,338** emergency food parcels to help feed **1,593** families.

# SEPTEMBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
27	28	29	30	31	1	2
Father's Day 3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	World Alzheimer's Day 21	22	23
Daylight Saving starts 24	25	26	27	28	29	30

AUGUST 2017

S	6	13	20	27	
M	7	14	21	28	
T	1	8	15	22	29
W	2	9	16	23	30
T	3	10	17	24	31
F	4	11	18	25	
S	5	12	19	26	

OCTOBER 2017

S	1	8	15	22	29
M	2	9	16	23	30
T	3	10	17	24	31
W	4	11	18	25	
T	5	12	19	26	
F	6	13	20	27	
S	7	14	21	28	



# Someone to lean on

Alysha grew increasingly desperate after the birth of her daughter Addalyn, who was very unsettled and kept waking during the night.

Alone during the day with a screaming child, the young mum felt herself spiraling into the dark pit of depression. When Addalyn was eight months old, she reached breaking point.

Alysha's Plunket nurse referred her to Paula, the Family Works family worker integrated into the Plunket team in Huntly and Ngāruawāhia. Paula found a place for Alysha at the Mothercraft Unit attached to Waikato Hospital where she stayed for a week, learning how to manage her baby and establish feeding and sleeping routines.

Paula's support gave Alysha a lot of confidence in caring for her child.

"Paula reassured me that everything would be okay. She changed our life."

Plunket Family Workers reached  
**142** families in Manukau,  
East Auckland and Huntly last year.



# OCTOBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
International Day of Older Persons <b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	Hawke's Bay Anniversary <b>20</b>	<b>21</b>
<b>22</b>	Labour Day <b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
Marlborough Anniversary <b>29</b>	<b>30</b>	<b>31</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>

## SEPTEMBER 2017

S		3	10	17	24
M		4	11	18	25
T		5	12	19	26
W		6	13	20	27
T		7	14	21	28
F	1	8	15	22	29
S	2	9	16	23	30

## NOVEMBER 2017

S		5	12	19	26
M		6	13	20	27
T		7	14	21	28
W	1	8	15	22	29
T	2	9	16	23	30
F	3	10	17	24	
S	4	11	18	25	

# Enough is enough

November is White Ribbon month when communities throughout New Zealand unite to speak out against violence. Presbyterian Support Northern encourages churches and Family Works sites to plan activities that raise awareness about the violence that affects thousands of New Zealand families every year.

These events are one example of the way we resource churches, schools and other community groups to advocate for children and young people at risk of harm from poverty or abuse.

Community Relationships Manager, Anne Overton says talking about family violence with friends, family or workmates is a good way to start.

“These conversations can encourage people to speak out and seek help.”



We partner with other community groups, including churches and schools, to make a difference for thousands of New Zealanders.





# NOVEMBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17 <small>Canterbury Anniversary</small>	18
19	20	21	22	23	24	25 <small>White Ribbon Day</small>
26 <small>Chatham Islands Anniversary</small>	27	28	29	30	1	2

### OCTOBER 2017

S	1	8	15	22	29
M	2	9	16	23	30
T	3	10	17	24	31
W	4	11	18	25	
T	5	12	19	26	
F	6	13	20	27	
S	7	14	21	28	

### DECEMBER 2017

S		3	10	17	24	31
M		4	11	18	25	
T		5	12	19	26	
W		6	13	20	27	
T		7	14	21	28	
F	1	8	15	22	29	
S	2	9	16	23	30	



# For the sake of **our son**

Amber and Caleb think the world of their little boy James. When they couldn't agree on childcare arrangements after they separated, they sought help from our Family Works Resolution Service. They each attended a Parenting through Separation course, and Amber met with one of our coaches in a pre-mediation session which helped her clarify her feelings and concerns.

They both found the mediation process itself "fair and balanced". The family mediator encouraged them to express their wishes and they were able to agree on an arrangement that gives them equal time with James while providing consistency and security for their son.

**"The most important thing is what's best for James."**

The Family Works Resolution Service helped **2,700** separating parents agree on their children's care arrangements.



# DECEMBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27	28	29	30	1	2
International Day of Persons with Disabilities 3	Westland Anniversary 4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	Christmas Day 25	Boxing Day 26	27	28	29	30
31	1	2	3	4	5	6

## NOVEMBER 2017

S	5	12	19	26	
M	6	13	20	27	
T	7	14	21	28	
W	1	8	15	22	29
T	2	9	16	23	30
F	3	10	17	24	
S	4	11	18	25	

## JANUARY 2018

S	7	14	21	28	
M	1	8	15	22	29
T	2	9	16	23	30
W	3	10	17	24	31
T	4	11	18	25	
F	5	12	19	26	
S	6	13	20	27	

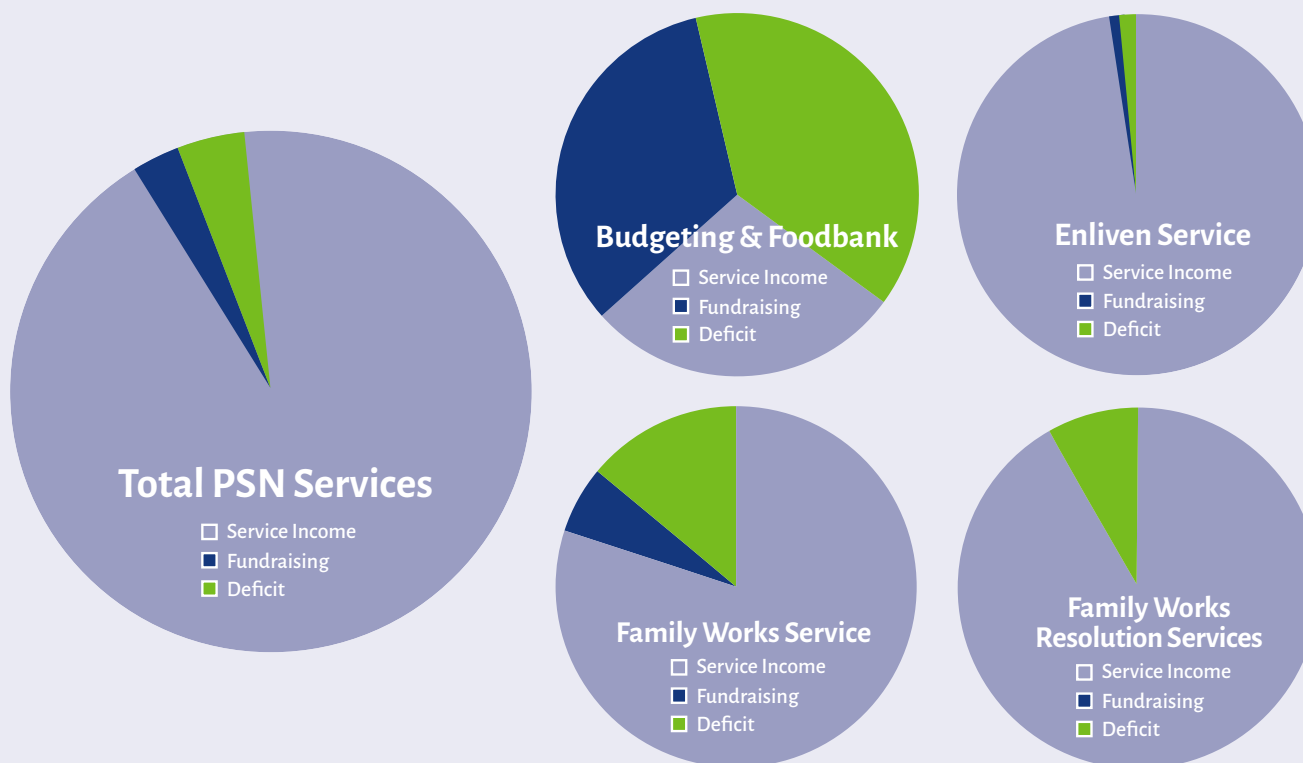
# Financials

The following information has been extracted from The Presbyterian Support Northern financial statements, which can be made available on request.

The financial accounts for the 2015/16 year show a deficit from the provision of services of \$2.6 million, due mostly to the net cost of providing Family Works services (\$2.5 million). Compared to last year, with revenue from government contracts increasing from \$32 million to \$34.9 million, Presbyterian Support Northern has again achieved strong growth in services during the year. Total expenditure also increased, from \$35 million to \$37.5 million.

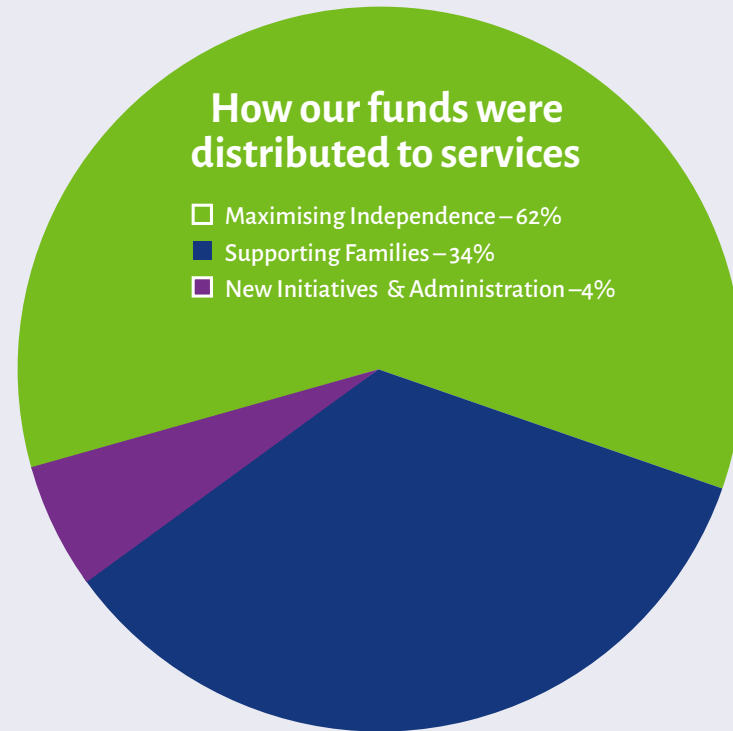
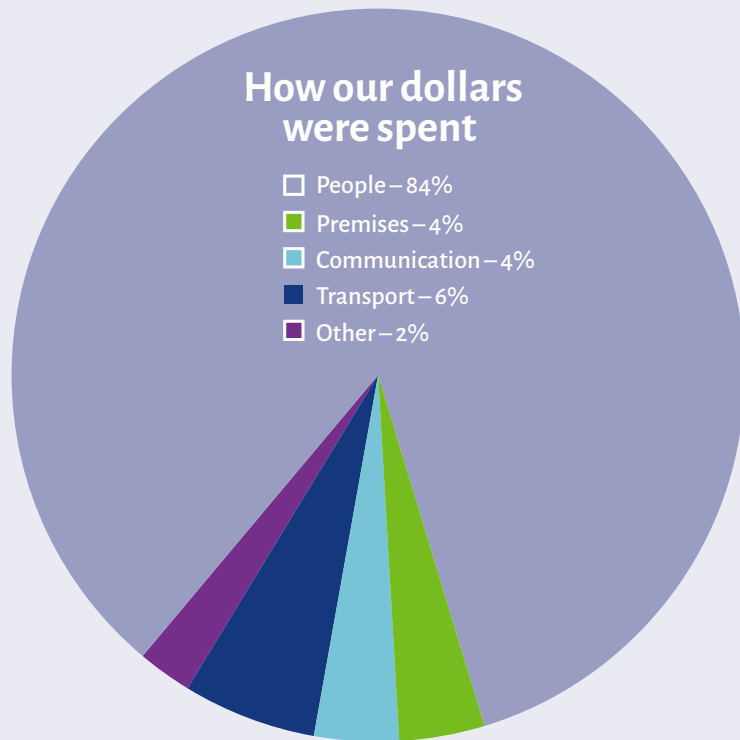
Non-service related costs, such as overheads and community initiatives brought the overall operating deficit to \$3.6 million. Thankfully however, with \$1 million raised through the generosity of many individuals, trusts and other organisations, and investment returns exceeding budget, the total result improved to a surplus of \$5.2 million. This meant we could preserve the real value of our investments, which is essential to ensure sufficient investment returns are generated each year to help us meet the costs of responding to the needs of those most vulnerable.

The charts give a summary of how our expenditure of \$37.5 million was funded and used. It is important to emphasise that without grants, donations, bequests and careful stewardship of our investments, we would not be able to provide our current level of services or expand to meet the many needs in our communities.



# Financials

At Presbyterian Support Northern, we want to do our best with every dollar we receive. The charts below show that we are very efficient at targeting our funds directly for service delivery.



# Our Supporters 2015-2016

Sincere thanks to all our individual supporters, in addition to the following:

## Foodbank Donated Support

A. S. Wilcox & Sons Ltd  
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## Estates

Estate of D. Macpherson  
Estate of J. E. Long  
Estate of William Elliot  
The Presbyterian Church Property  
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The Presbyterian Church Property  
Trustees – Social Service Fund  
A. H. Norrie Memorial Trust  
Estate of J. M. Mennie  
Estate of R. J. C. Ramsay  
Cameron & MacAulay Trust  
Estate of A. C. Hook  
Estate of L. Wootten

## Grants

COGs Mataatua  
COGs Tongariro  
COGs Rotorua  
COGs Waitakere City  
COGs Whangarei/Kaipara  
Lion Foundation  
Oxford Sports Trust  
SKYCITY Auckland Community Trust  
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The Tindall Foundation  
Z Good in the Hood  
Trust Waikato  
The Warehouse Limited

## Bequests

Estate of P. M. Andrews  
Estate of J. M. E. Bratty  
Estate of Sir D. Henry  
Estate of J. A. Osborne  
Estate of H. S. Silvester  
Estate of C. F. Smart  
Estate of J. E. Swatton  
Estate of K. S. Wood

A special thankyou to the many individuals, corporates and organisations that continue to give generously to Presbyterian Support Northern.  
It is only through the support of thoughtful people like you that we are able to break the cycle of disadvantage.  
We invite you to encourage others you know, who wish to make a difference, to join us in working together to give people hope for a brighter future.

# Presbyterian Support Northern covers the upper North Island, working with communities from Turangi to Whangarei. For more information on services in your area, contact:

## PRESBYTERIAN SUPPORT NORTHERN

### Support Office

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### Foodbank

St David's Church Complex,  
70 Khyber Pass Road, Grafton, Auckland 1023  
Ph: 09 309 2054 Fax: 09 302 0954

## ENLIVEN NORTHERN

### Enliven Auckland

77 Grey Street, Onehunga, Auckland 1061  
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### Enliven Waitemata

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Email: enlivenwaitemata@psn.org.nz

### Enliven Counties Manukau

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Email: enlivencounties.info@psn.org.nz

### Enliven Waikato

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### Enliven Tauranga

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### Enliven Rotorua

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Email: enlivenrotorua@psn.org.nz

### Enliven Taupo

Tauhara Wing, Waiora House, 129 Spa Road,  
Taupo 3330  
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## BUDGETING SERVICES

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10 Mahia Road, Manurewa, Auckland 2102  
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## FAMILY WORKS NORTHERN

### Whangarei (Genesis Centre)

16 Mair Street, Regent, Whangarei 0112  
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Email: admin.whangarei@fwn.org.nz

### Waitakere

3 Montel Avenue, Henderson, Auckland 0612  
Ph: 09 835 1288 Fax: 09 835 1488  
Email: admin.waitakere@fwn.org.nz

### Waitemata Family Start

1 Montel Avenue, Henderson, Auckland 0612  
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Email: admin@wfs.org.nz

### North Shore

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Email: admin.waitakere@fwn.org.nz

### Auckland (Leslie Centre)

37B Dornwell Road, Mt Roskill, Auckland 1041  
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Email: admin.lesliecentre@fwn.org.nz

### East Auckland

7A Harrison Road, Mt Wellington, Auckland 1060  
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Email: admin.lesliecentre@fwn.org.nz

### South Auckland (Te Hononga)

10 Mahia Road, Manurewa, Auckland 2102  
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Email: admin.tehononga@fwn.org.nz

### Waikato (Te Ara Hou)

100 Morrinsville Road, Silverdale,  
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### Tauranga (Hillier Centre)

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Email: enquiries@2shine.org.nz

### IMPACT RESEARCH NZ

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## PRESBYTERIAN SUPPORT NORTHERN BOARD OF TRUSTEES

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Please see our website for the most up-to-date contact details [www.psn.org.nz](http://www.psn.org.nz)



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